

What We Have, Where IT Can Go – 20 Days for All Categories

Review Focus Areas

Architecture Principles

- Buy vs Build
- Cloud/as a Service
- UI/UX Objectives
- Data Management

IT Vendor Engagements

- Contracts
- Service Level Agreements
- Scope of Services
- Value for Money
- Re-Negotiation Options

IT Processes

- Change Management processes
- IT Environments – Dev, Test, UAT, Prod, Disaster Recovery
- Agile/DevOps Maturity
- Quality Testing Approach

IT Governance

- Business and IT Strategy Alignment
- Security Management
- Data Privacy Management
- Regulatory adherence
- Risk Management for IT Services
- Business Continuity

IT Automation

- Manual process candidates
- Quick-Win Opportunities

Resourcing

- IT Team Skills – Digital, Cross-Skilling, Risk Exposure
- Business engagement
- Supplier SME access

IT Industry Leverage

Agile Methods

- Agile Development Practices
- Epics and User Stories for Requirements
- Daily Stand Ups
- Scrum Teams
- Sprints – Planning, Execution, Retrospective

DevSecOps

- IT Organisation Review for optimization
- Security “Shift Left” review

Quality Assurance

- Testing Practices
- Use of Production Data for Implementing new Initiatives

Benefits

Focus Areas Review

- IT Industry view on Organisational approaches to IT management
- Objective review and input on practical changes and improvements for cost savings and optimization of IT resource usage

IT Industry Leverage

- Potential to improve Productivity and Capabilities of IT staff
- Reduce hand-offs between Applications and Infrastructure resources
- Look for potential to use Scrum Team approach of a self-managed team for both IT and Business Units to optimize design methods and increased velocity of outputs.

NDIS Services

- Ability to quickly adapt to NDIA Platform changes and improvements
- Ideas for leveraging IT to automate and digitize business processes and artefacts

Disability Industry Solutions

- Review different Models and Solutions to better leverage Technology for business outcomes
- As Required access to IT Experienced resource for Executive level engagement

NDIS Services

NDIA Platform Alignment

- Use of APIs
- IT Environment Readiness
- NDIA Planning Awareness

Plan Management

- Access to Plans
- Digital storage of Plans
- Notifications

Payments

- Existing Issues with Lag Time
- Integration with LACs, Plan Managers

Disability and Mental Health Industry Solutions

User Group

- Potential to access IT Solutions via a User Group model based on synergies with other Providers

Global Solutions

- Recommendations for IT Solutions in the Sector being utilized successfully elsewhere

IT Representation

- Represent your Organisation at an Industry level to discuss or provide input on IT at Board, Consortium, Industry Body or Government levels

